24+ Years of Executive & Strategic Leadership • Certified EFQM Assessor & ISO 9001 Auditor

Mohammed Ibrahim Y. Al-Alwan

Senior Expert in Human Capital Management, Governance, Inspection & Quality Assurance | Strategic Leader in the Public & Educational Sectors



Amman, The Hashemite Kingdom of Jordan

+962 797396681

alwan.abbadi@gmail.com

24+ Years	18 Depts & 158 Sections	200+ Quality Forms	EFQM & TOT
Executive Strategic Leadership (Since 2000)	Workflow Protocols & Governance (QP)	Quality Matrixes (QF) & Audit Frameworks	Accredited Assessor & Master Trainer

Executive Summary

A distinguished executive and strategic leader with over **24 years of a multifaceted professional trajectory (2000 – Present)** spanning senior public administration, Human Capital Management (HR), government procurement and tendering, alongside rigorous administrative, financial, and engineering inspection. A recognized authority in architecting and auditing Quality Assurance frameworks (**ISO 9001**). An accredited Assessor under the European Foundation for Quality Management (**EFQM**) excellence model and the King Abdullah II Award for Excellence in Government Performance and Transparency. A certified Master Trainer (**TOT**) specializing in engineering robust quality systems, designing comprehensive training portfolios, and evaluating training efficacy across public and corporate institutions.

Core Leadership & Committee Portfolios

Human Resources & Corporate Governance

Served on high-level Salary Determination Committees, Middle Management Promotion Panels (Directors, Section Heads, and Principals), the Technical Committee for Accelerated Talent Acquisition and Vacancy Fulfillment, as well as institutional Grievance, Incentive, and Compensation Committees.

Procurement, Supplies & Tendering

Chaired the Local Procurement Committee (2019–2023). Held strategic memberships in the Central Purchasing Committee at the Government Procurement Directorate, Special Purchasing Committees, the Public-Private Partnership (PPP) Steering Committee for School Infrastructure, and the Educational Furniture Manufacturing Board.

Core Leadership & Committee Portfolios

Quality & Institutional Excellence

Certified EFQM Assessor for the King Abdullah II Award for Government Excellence, and ISO 9001 Certified Internal Auditor. Architected detailed workflow protocols (QP) for 158 sections and 18 directorates at the Ministry headquarters, and engineered over 200 comprehensive quality control matrixes (QF).

Inspection, Investigation & Integrity

Participated proactively in high-stakes educational and administrative investigative tribunals. Played a pivotal role in formulating official institutional responses to supreme national oversight entities (Audit Bureau, Ombudsman Bureau, and the Integrity and Anti-Corruption Commission).

Professional Experience (From Newest to Oldest)

October 2026 – Present
(Ongoing)

General Coordinator for the General Census of Population and Housing | Department of Statistics - Jordan

Directing and harmonizing comprehensive operations for the General Census of Population and Housing. Orchestrating executive frameworks, field task forces, and statistical logistics to guarantee absolute precision, integrity, and inclusivity of national census metrics.

Late 2024 – October 2026
(Executive Leadership)

Director of Human Resources Department | Ministry of Education - Jordan

Spearheading holistic Human Capital strategies, optimizing organizational architecture, and orchestrating strategic workforce planning. Championing the evolution of performance appraisal matrixes and exercising rigorous oversight over the enforcement of modern administrative legislation.

2021 – Late 2024
(3 Years)

Director of Supplies and Logistics Department | Ministry of Education - Jordan

Exercised comprehensive oversight over supply chain logistics, public procurement, and inventory governance. Presided over local procurement committees and successfully provisioned strategic logistical and operational mandates across all educational directorates.

2020 – 2021
(1 Year)

Director of Private Education Department | Ministry of Education - Jordan

Governed and enforced performance quality benchmarks across private educational institutions, kindergartens, and cultural centers. Ensured uncompromising adherence to statutory mandates, educational compliance, and institutional licensing frameworks.

2019 – 2020
(1 Year)

Director of Tenders Directorate | Ministry of Education - Jordan

Administered, issued, and rigorously audited all public tenders spanning procurement, school infrastructure, furniture, and supplies. Championed the highest echelons of transparency, corporate governance, and strict adherence to governmental procurement bylaws.

2007 – May 20, 2019
(12 Years)

Head of Administrative Inspection Division | Ministry of Education - Headquarters

Executed rigorous comprehensive audits and continuous oversight over administrative decrees (compensation schemes, appointments, mobility, and performance appraisals). Verified absolute compliance with legislative frameworks and presided over high-level administrative inquiry tribunals.

2017 (1 Year)

Head of Risk Management & Crisis Strategy Committee | King Abdullah II Award for Government Excellence

Engineered and formalized advanced methodologies and strategic frameworks for risk mitigation and crisis management. Evaluated and elevated institutional resilience and preparedness for hazard management within the public sector.

2015 – 2016 (2 Years)

Audit and Inspection Consultant | CfBT Inspection Services - United Arab Emirates

Executed sophisticated administrative, technical, and institutional audits, alongside comprehensive inspections across schools, universities, and vocational training academies within the United Arab Emirates.

2013 (1 Year)

Acting Head of Supplies Inspection Division | Ministry of Education - Jordan

Conducted stringent audits on supply warehouses and procurement assets. Monitored complex supply and inventory ledgers and validated the integrity, security, and compliance of disbursement and warehousing protocols.

2011 – 2013 (3 Years)

Acting Head of Engineering Inspection Division | Ministry of Education - Jordan

Spearheaded inspections and rigorous oversight of school infrastructure, public safety protocols, and technical specifications across public and private academic institutions to guarantee a secure, compliant, and optimized educational environment.

2010 (1 Year)

Director of the Minister's Office (Assigned) | Ministry of Public Sector Development - Jordan

Orchestrated executive and administrative coordination for the Minister's office. Supervised strategic projects aimed at streamlining bureaucratic procedures and elevating institutional performance paradigms within the public sector.

2005 – 2007 (2 Years)

Head of Inspection & Quality Assurance Division | Directorate of Private Education

Pioneered the establishment of the Inspection and Quality Assurance division. Monitored the stringent enforcement of standards and meticulously tracked corrective and preventive actions (CAPA) addressing audit findings.

2004 – 2005 (1 Year)

Institutional Performance Auditor & Section Member | Ministry of Education / King Abdullah II Award

Monitored and evaluated institutional performance metrics. Curated definitive documentation and evidentiary portfolios for all award criteria, championing the integration of elite government excellence practices.

2000 – 2004 (4 Years)

Quality Assurance Member & ISO 9001 Internal Auditor | Ministry of Education - Quality Assurance Directorate

Implemented and systematically documented institutional workflows and quality matrixes in strict accordance with ISO 9001:2000 standards. Executed comprehensive internal audit programs across all ministerial directorates.

Educational Qualifications

2013
Higher Diploma in Information Technology (ICT)
The University of Jordan

2005
Master of Business Administration (MBA)
Red Sea University

1990
Bachelor's Degree in Business Administration
Yarmouk University (Faculty of Economics & Administrative Sciences)

Certifications, Training & Professional Programs

I. Quality, Institutional Excellence & Leadership

Top Priority

- **EFQM Certified Assessor Course:** King Abdullah II Award for Government Excellence & Transparency.
- **Educational Leadership Course (2025):** Executive Leadership and Administrative Development Program.
- **SGS Certified Internal Auditor Course (2004):** Certificate No. C.N 01/D503616S/6531.
- **ISO 9001/2000 Quality Management System Introduction (2004):** Quality Experts Center.
- **King Abdullah II Award Requirements Course (2003):** Award Center.
- **Internal Auditing & Quality Principles ISO 9001 (2001):** Arab Experts.

II. Train-the-Trainer (TOT) & Executive Development

- **Outstanding Public Service Course (2024):** Ministry of Education.
- **Master Train-the-Trainer (TOT) Course (2014):** Amman, Jordan (Over 10 specialized training programs).
- **CAQA Certified Professional Institutional Auditor (2014):** Accreditation & Quality Assurance Center.
- **Results-Based Management (RBM) Executive Course (2013):** Ministry of Education.
- **Administrative & Supervisory Skills Development Program (2005):** Ministry of Education.

III. Procurement, Accounting & Legislation

- **Comprehensive Government Accounting Program (2014):** Statutory Legislation, Fiscal Accounting, Statistical Analysis, and Financial Oversight.

V. Languages & International Communication

- **Intensive Comprehensive English Language Program (1983 - 2 Years):** Reading, writing, speaking, and professional translation - Modern Languages Center.

IV. Information Technology & Educational Skills

- **IT Integration in Administrative Workflows Program (2011).**
- **Intel Teach Program - Administrative Portfolio Design (2011).**
- **Educational Evaluation Competencies Development Course (2005).**
- **Knowledge Standard & Knowledge Management Workshop (2005).**
- **Teaching License - Secondary Stage (2005).**
- **International Computer Driving Licence (ICDL) (2003).**

Advanced Skills, Initiatives & Languages

Executive & Technical Skills

- Architecting modern inspection policies, driving continuous institutional improvement, and streamlining executive processes.
- Designing specialized executive training portfolios and accurately quantifying training impact and ROI (TOT).
- Mastery in high-stakes negotiation, strategic dialogue facilitation, and decisive executive decision-making under intense pressure.
- Expert-level translation and the articulation of complex technical reports and executive presentations in Arabic and English.

Initiatives & Voluntary Contributions

- Pioneered the preparation, translation, and training of ministry cadres on ISO 9001/2000 Quality Management manuals and internal auditing protocols.
- Authored and translated the early childhood technical reporting program in strategic partnership with USAID, executing comprehensive training for field personnel.

Languages

Arabic Native Language
Full professional proficiency in reading, writing, and speaking.

English Advanced / Fluent
Exceptional proficiency in reading, writing, speaking, and highly specialized technical translation.